

Welcome to the Supplier Performance Risk System, SPRS, CAGE Hierarchy Tutorial.

This tutorial shows how a vendor can view the CAGE Hierarchy for their company that SPRS has received from the System for Award Management (SAM) and CAGE DLA.

Both the Cyber Vendor User Role and the Contractor/Vendor Support Role can see this option on the menu.

To access the current version of CAGE Hierarchy in SPRS, select CAGE Hierarchy from the left hand menu.

Use the pull down menu to select your highest level owner CAGE (HLO). The HLO is the highest level parent or ultimate owner of the company. If your HLO is not on the pull down list, contact your electronic Business Point of Contact (EBPOC) in SAM.gov to make the updates.

Select the HLO. This will display the CAGE Hierarchy as reported by SAM.

The bolded CAGE and company name are the CAGE(s) the user has access to in SPRS. The arrows to the left will be visible if there are subsidiaries under that CAGE. The system will automatically open the pull downs, to close them click on the arrow.

Cancelled and Obsolete CAGEs remain in the company hierarchy until removed by the company CAGE manager via SAM.gov.

If you do not see a CAGE that is expected to appear in the hierarchy, review the company ownership data in SAM.gov.

SPRS uses Immediate Owner (IO) and HLO data posted in the SAM registration for each CAGE to create the hierarchy structure. If this data is incomplete, CAGEs may be missing or the following error message may appear:

WARNING: One or more Immediate Owner (IO) CAGE(s) within this hierarchy profile may have missing or inaccurate information. It is highly recommended that your company CAGE manager review the entire company hierarchy for accuracy. Changes to company hierarchy are made in SAM.gov.

To correct errors in a hierarchy, have the company's EBPOC update the IO and HLO data in SAM.gov. SPRS Help Desk cannot assist with hierarchy corrections. The corrections must be made in SAM.gov. Updates from SAM may take up to 48 hours to flow into SPRS.

This concludes the CAGE Hierarchy tutorial.